

### **Patient Statement Balance**

Any remaining amount leftover after all insurances have paid becomes the patient's responsibility. These payments are due to having either a copay, coinsurance, or a deductible. The amount you owe is determined by your insurance company. You should contact them with any questions you have regarding your bill.

### **Payment Notice**

We will send you up to 3 patient statements. You'll have a month from the third and final statement to either pay the balance or contact us for a payment plan. If you fail to contact us, we will not be able to fill any prescriptions or schedule office visits, and we may consider patient dismissal.

### **Financial Assistance**

Payment plans and financial hardship discounts are available. Payment plans are available to everyone, but you must have documentation of financial hardship in order to qualify for discounts.

If you have any questions, or would like to set up a payment plan please contact us:

Phone (call or text): (270) 748-1110

Emails: [sarah@sugar-doctor.com](mailto:sarah@sugar-doctor.com)

[cathy@sugar-doctor.com](mailto:cathy@sugar-doctor.com)